If Student is not getting n/w connection on his/her PC, check as per below steps:
1. Please verify that, Are you getting link on your NIC, which installed in your PC? If yes, check below as further.
2. If not getting link on your NIC, check whether you have plug in one of the end of patch cable properly on data point socket at wall side. On wall side you will find one plate which contain two socket, as socket mark as "DATA", to be used for n/w connection.
3. Right click on "My Computer" and Select "Properties", you will get below screen.

4. Click on "Hardware", you will below screen.
5. Click on "Device Manager", you will get below screen.
6. Click on "Network Adapters", you will get below detail.
7. Under "Network Adapters", you will find at least one entry about your NIC, if you get any yellow or red color mark on the card detail, means your NIC card is not configured properly. If card found configured properly, follow next steps further as below.

8. Goto command prompt in your system and type command "ipconfig /all" in case you have installed windows 2000 professional and if you have installed windows 98, type command "winipcfg /all"
Under this, you must check at least below detail:

   - IP address .....10.100.0.0 (depends your wings)
   - DHCP enables ....Yes
   - DHCP server ..........10.100.56.28
   - DNS server .............10.100.56.27
   - Primary WINS server ....10.100.56.28

9. If not getting above IP reading, please call ext. 555 with whatever detail you are getting.

Reagrd.

Rajendra Shah