



Health Claim Form

(The issue of this form is not be taken as an admission liability- Please give the following information correctly and completely)

Part A (To be filled by Insured)

(To be filled in BLOCK LETTERS)

Pre Authorization obtained Yes / No

1. Type of Claim: Hospitalization Pre & Post Hospitalization Health Check up

2. Policy No. _____ Policy Type: Individual Group
 Group/Company Name (for Group Health Policies) _____
 Is this a renewal policy Yes No If Yes, previous year's policy no _____

3. Details of the Insured Person in respect of whom claim is made
 Name _____
 Present completed age (in years) Gender: M F Relationship with the Policy Holder _____
 Card / UHID No. _____ Sum Insured ₹ _____
 Current Residential Address _____
 City _____ PIN Code _____ State _____
 Mobile Number _____

4. Name of the Policy Holder (Self / Main Member) _____
 Email ID _____
 Member ID No. / Employee ID / Client ID _____

5. Does the claimant have health insurance policy with any other insurance company? : **Yes / No** (If yes, please provide the details)
 Name of the Insurance Company _____
 Policy No. _____ Sum Insured ₹ _____
 Policy Start Date [d | d | m | m | y | y | y | y] Policy End Date [d | d | m | m | y | y | y | y]
 Name of the Insured _____

6. Hospitalization Detail -
 Date of Admission [d | d | m | m | y | y | y | y] Date of Discharge [d | d | m | m | y | y | y | y]
 Diagnosis / Nature of disease / illness contracted / injury suffered _____

7. Date of injury sustained or disease / illness first detected [d | d | m | m | y | y | y | y]

8. Details of the Hospital / Nursing Home in which treatment was taken :
 Name of the Hospital / Nursing Home _____
 Address of the Hospital / Nursing Home _____
 City _____ PIN Code _____ State _____
 Telephone / Mobile Number _____ Registration Number _____

9. Name of Treating Physician / Surgeon _____
 Qualification _____ Registration Number _____
 Telephone / Mobile Number _____ Email ID _____

Insurance is a subject matter of solicitation. IRDA Registration No. 103.

Reliance General Insurance Company Limited.

Registered Office: 19, Reliance Centre, Walchand Hirachand Marg, Ballard Estate, Mumbai 400001.

Corporate Office: 570, Rectifier House, Naigaum Cross Road, Next to Royal Industrial Estate, Wadala (W), Mumbai 400031.

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10. Details of the amount claimed

A	Bill Heads	Amount /(In ₹)	Bill number	Bill Date	Bills attached (Yes/No.)
B	Room Rent & Nursing Charges				
C	Doctors Consultation/Visit Charges				
D	Investigation Charges(Includes Radiology and Pathology Reports)				
E	Surgeon and Asst. Surgeon Charges				
F	Anesthetist Charges				
G	Operation Theater Charges				
H	Medicine Charges(Includes Ward and OT Medicines and Consumables)				
I	Taxes/Surcharges/Service Charge				
J	Miscellaneous/Other Charges (like Admission, Registration, etc.)				
K	Pre Hospitalization Bills (If Any)				
L	Post Hospitalization Bills (If Any)				
Total Claimed Amount (Sum of A to L)					

In support of the above claim, I enclose following documents in original (Please indicate by ticking the Yes / No)

Claim form Duly Filled	Yes / No	Investigation Reports/Reports Name	Yes / No
Authorization Form	Yes / No	Medicine/Pharmacy Bills with Doctors Prescription	Yes / No
Discharge Summary	Yes / No	Implant Name and Invoice (If any)	Yes / No
Hospital Bills	Yes / No	Indoor Case Papers (duplicate copy)	Yes / No
Hospital Payment Receipt	Yes / No	Others	Yes / No
Total No. of Pages enclosed			

As per the policy terms and conditions, the Company reserves its right to have the Insured examined by a doctor appointed by it for verification of diagnosis.

Declaration

I hereby agree, affirm and declare that, the statements/information given/stated by me/us in this claim form is true, correct and complete. No material information which is relevant to the processing of the claim or which in any manner has a bearing on the claim has been with held or not disclosed. If I have given/made any false or fraudulent statement/information, or suppressed or concealed or in any manner failed to disclose material information, the policy shall be void & that I shall not be entitled to all/any rights to recover there under in respect of any or all claims, past, present or future. The receipt of this claim form/other supporting/related documents does not constitute or be deemed to constitute an agreement by the Company of the claim and the Company reserves the right to process or reject or require further/additional information in respect of the claim.

I hereby provide my consent and authorize Reliance General Insurance Company Ltd to seek any medical information from any hospital/Medical Practitioner who has at any time attended on the insured person.

Place: _____

Date: [d | d | m | m | y | y | y | y]

(Signature of Claimant)

Part B - To be filled by the Treating Doctor (This section is mandatory only if your health policy was not provided by your employer)

A) Date of First Consultation (Prior to Hospitalization)	
B) With what complaints was the patient admitted for	
C) Detail history of past illness with duration	
D) Whether the present ailment is a complications of Pre-Existing disease ?	
E) If, yes please specify the disease (OR) complication of any previous surgery done ?	
F) If yes please specify the details	
G) Whether the disease / disorder is congenital in nature ?	
H) Nature of surgery / treatment given for present ailment	
I) Number of in-patient beds in the hospital (including ICU)	

Date: [d | d | m | m | y | y | y | y]

(Doctor's Seal and Signature)

Email: rcarehealth@rcap.co.in

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RCare Health: Reliance General Insurance Company Limited, 4-1-327 to 333, Sagar Plaza, Abids Road, Hyderabad - 500001, Andhra Pradesh

Reliance General Insurance Company Limited.

Registered Office: 19, Reliance Centre, Walchand Hirachand Marg, Ballard Estate, Mumbai 400001.

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Part C - Payments through RTGS/NEFT (To be filled in case of Electronic Fund Transfer is to be opted as mode of payment)

Customer Name (as per bank records) _____

Account No. _____

Name of the Bank _____

Branch Name _____

Address of the Bank _____

IFSC code no. of the Bank _____

Permanent Account Number of Insured/Nominee (PAN) _____

***(Please attach original cancelled cheque and a copy of PAN card for verification of the particulars provided in this regard)**

Terms and Conditions for Payments through RTGS/NEFT

1. The details provided by the Customers in the Mandate form shall be considered as final and Reliance General Insurance Company Ltd. Shall not be responsible for cross verification of any of the details provided therein.
2. The RTGS/NEFT facility shall be effective for the respective customer(s) within 15 days of the receipt of the Mandate form by Reliance General Insurance Company Ltd. and/or within such period as may be reasonably required by Reliance General Insurance Company Ltd. to activate the RTGS/NEFT facility.
3. The Customer agrees that under the RTGS/NEFT facility, there may be a risk of non-payment in the account of customer on the day of the credit of payments due to change in the applicable regulations pertaining to RTGS/NEFT facility or due to any other reasons without any fault/inaction/failure on part of Reliance General Insurance Company Ltd or any factor beyond the control of Reliance General Insurance Company Ltd.
4. The customer agrees to indemnify, without delay or demur, Reliance General Insurance Company Ltd and its agents and keep Reliance General Insurance Company Ltd and its agent indemnified harmless at all times from and against any and all claims, damages, losses, costs, and expenses (including attorney's fees) which Reliance General Insurance Company Ltd may suffer or incur, directly or indirectly, arising from or in connection with, amongst other things, either of the aforesaid reasons stated in above clauses.
5. Reliance General Insurance Company Ltd. may sub-contract and employ agents to carry out any of its obligations under the RTGS/NEFT facility The Customer May discontinue or terminate the use of RTGS/NEFT facility by giving a minimum of 15 days prior written notice to Reliance General Insurance Company Ltd. The date of notice for Reliance will be the date of receipt of such notice by Reliance. The notice of, such termination should be given to Reliance only at its registered address and be addressed at Reliance General Insurance Company Limited. Registered Office 19, Reliance Centre, Walchand Hirachand Marg, Ballard Estate Mumbai.
6. A Confirmation of the receipt of termination notice given by the customer will be acknowledge through a confirmation Letter by Reliance General Insurance Company Ltd. In no case can be the customer construe his termination notice as effective unless a confirmation has been provided by Reliance General Insurance to the customer stating the date of Receipt of such communication by the customer.
7. The Customer agrees that transaction(s) through RTGS/NEFT may attract inward RTGS/NEFT charges, which if levied by the customer's bank, shall be borne by the customer.
8. Reliance General Insurance has the absolute discretion to amend or supplement any Terms and Condition stated herein at any time and will endeavor to give prior notice of Ten days for such changes wherever feasible for the terms and conditions to be applicable. By using the new services, or at the completion of such period, whichever is earlier, the Customer shall be deemed to have accepted the changed terms and conditions.
9. NEFT facility for group policy holder shall be done at the consent of HR.
10. Notices under these terms and conditions may be given in writing by delivering them by hand or e-mail or on Reliance General Insurance Company Ltd. website www.reliancegeneral.co.in or by sending them by post to the last address of the Customer.
11. These terms and conditions will be governed by the laws of India and any legal action or proceedings arising out of these Terms and Conditions shall be initiated in the courts or tribunals at Mumbai in India.
12. I/We further undertake to refund any excess amount whether demanded by Reliance General Insurance Company Limited or not, which has been credited in excess to my account at any time due to any reason within 7 days of such receipt of such communication from Reliance General Insurance of such excess credit or such information of excess credit coming to the knowledge of the customer through any other source.
13. I/We agree that my/our claim payment will be credited from the date Reliance General Insurance Company Ltd. gets confirmation from its bankers, this facility will continue unless it is revoked by any party and any issuance of relevant credit instruction from Reliance Insurance Company Ltd. to its bankers will be valid till such instructions is complete irrespective of the fact that the notice period has expired provided such a credit request has been made by Reliance General Insurance Company Ltd. before the expiry if the notice period of the customer.

(Signature of the account holder)

Email: rcarehealth@rcap.co.in

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